



ELIGIBILITY CENTER

INTERNATIONAL COLLEGE-BOUND STUDENT-ATHLETE REMINDERS

For Students Now Attending a Domestic High School

Below are helpful reminders for high school guidance counselors assisting college-bound student-athletes who previously attended school outside of the United States.

Best Practices

Due to the complexity of international transcripts, the process of obtaining and submitting transcripts (and any additional information necessary for an NCAA initial-eligibility review) can take longer. Below are best practices to help expedite this process:

- » Encourage the college-bound student-athlete to [register](#) as soon as possible with the NCAA Eligibility Center.
- » Contact the student's previous international school and request transcripts be sent officially and in the native language. Upload official transcripts to the student's Eligibility Center account via the [High School Portal](#).

Work with your student to have a certified line-by-line English translation of international transcripts issued for languages other than English.

- » Review the NCAA's [country-specific webpages](#) for guidance on international transcripts.

Review the [International Course Title Usage Guide](#) for information on what courses on international transcripts can be used toward NCAA initial-eligibility.

- » Contact the NCAA's customer service team for questions regarding international transcripts.
- » Be sure the student's 10-digit [NCAA ID](#) is included with all transcripts submitted to the Eligibility Center.
- » **Reminder:** Students who complete both international and U.S. coursework prior to high school graduation are required to meet the [10/7 progression requirements](#).

Transcript Mailing Address

NCAA Eligibility Center
1802 Alonzo Watford Senior Drive
Indianapolis, IN 46202-2241

NCAA Eligibility Center Customer Service

High School Administrators: 877-622-2321
Student-Athletes: (U.S. callers and Canada, except Quebec): 877-262-1492
International Student-Athletes:
ncaa.org/contactinternational

Customer Service Hours: 9 a.m. to 5 p.m. Eastern time Monday through Friday