INTERNATIONAL COLLEGE-BOUND STUDENT-ATHLETE REMINDERS
For Students Now Attending a Domestic High School

Below are helpful reminders for high school guidance counselors assisting college-bound student-athletes who previously attended school outside of the United States.

**Best Practices**

Due to the complexity of international transcripts, the process of obtaining and submitting transcripts (and any additional information necessary for an NCAA initial-eligibility review) can take longer. Below are best practices to help expedite this process:

» Encourage the college-bound student-athlete to register as soon as possible with the NCAA Eligibility Center.

» Contact the student’s previous international school and request transcripts be sent officially and in the native language. Upload official transcripts to the student’s Eligibility Center account via the [High School Portal](#).

» Work with your student to have a certified line-by-line English translation of international transcripts issued in languages other than English.

» *Encourage your student to sit for the SAT/ACT early.

» Review the NCAA’s [country-specific webpages](#) for guidance on international transcripts.

» Review the [International Course Title Usage Guide](#) for information on what courses on international transcripts can be used toward NCAA initial eligibility.

» Contact the NCAA’s customer service team for questions regarding international transcripts.

» Be sure the student’s 10-digit [NCAA ID](#) is included with all transcripts submitted to the Eligibility Center.

» **Reminder:** Students who complete both international and U.S. coursework prior to high school graduation are required to meet the 10/7 progression requirements.

*For information on the impact of COVID-19 and test scores, [click here](#).*

**Transcript Mailing Address**
NCAA Eligibility Center
1802 Alonzo Watford Senior Drive
Indianapolis, IN 46202-2241

**NCAA Eligibility Center Customer Service**
High School Administrators: 877-622-2321
Student-Athletes: (U.S. callers and Canada, except Quebec): 877-262-1492
International Student-Athletes: [ncaa.org/contactinternational](http://ncaa.org/contactinternational)

**Customer Service Hours:** 9 a.m. to 5 p.m. Eastern time Monday through Friday