NCAA APPLICATIONS
MULTIFACTOR AUTHENTICATION (MFA)

Purpose

The purpose of this aid is to guide college-bound student-athletes on how to use multifactor authentication to log in to their NCAA Eligibility Center account and how to obtain a code to log in via email.

MFA Code for Authentication

1. From the **eligibilitycenter.org**, click login and enter your username.

2. Click the "Next" button.

Note: You must log in using the exact email address used to create your NCAA Eligibility Center account. If you are unsure of the email used, please call Customer Service at 877-262-1492, Monday-Friday, 9 a.m. to 5 p.m. Eastern Standard time.

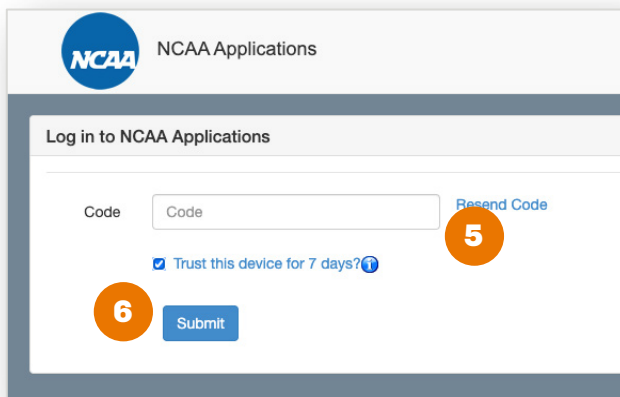3. Enter your NCAA Eligibility Center password and click the "Sign in" button.

4. A message containing an authentication code will be sent to the email address associated with your NCAA Eligibility Center account.

From: myapps@ncaa.org
Sent: Monday, November 1, 2021 12:14 PM
To: test@ncaaschool.edu
Subject: NCAA Applications One Time Passcode

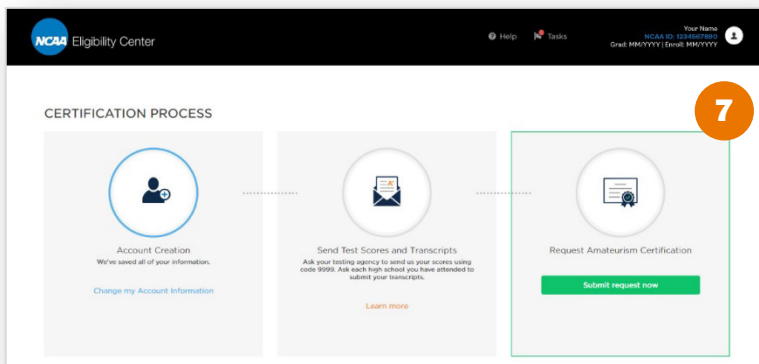Here is your one time NCAA Applications passcode: 1234567

Thank you.
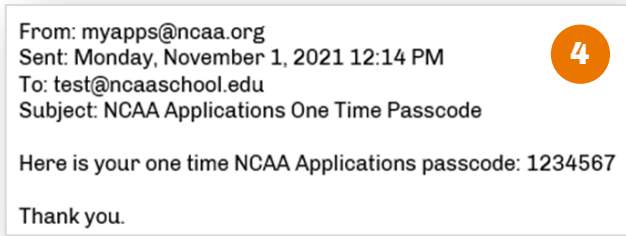
5. Enter the authentication code received by email.

   Note: If you are accessing your account via a private device, you may click "Trust this device for 7 days." This feature makes MFA completion unnecessary for seven days. If you are on a shared computer, you should not click the box.

6. Click the "Submit" button.

NCAA Applications

Log in to NCAA Applications

Code [Code]   Resend Code

☑ Trust this device for 7 days? ⓘ

[Submit]

7. You will now have access to your NCAA Eligibility Center account.

NCAA Eligibility Center   ❓ Help   📋 Tasks   Your Name / NCAA ID: 123456789 / Grad: MM/YYYY | Enroll: MM/YYYY

CERTIFICATION PROCESS

Account Creation
We've saved all of your information.
Change my Account Information

Send Test Scores and Transcripts
Ask your testing agency to send us your scores using code 9999. Ask each high school you have attended to submit your transcripts.
Learn more

Request Amateurism Certification
[Submit request now]

If you have technical issues related to the multifactor authentication, please contact **webhelpdesk@ncaa.org**.