

# HOW TO USE THE MEMBERSHIP PORTAL

## **For DIII and New Compliance Administrators**



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#### ELIGIBILITY CENTER



# AGENDA

- What is the Membership Portal?
   Who Has Access?
- » Using the Membership Portal.
  - $_{\odot}$  Activating Students to IRL.
  - Monitoring Student Accounts.
  - Available Resources.
  - $_{\odot}$  Contacting Customer Service.
- » Questions.





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# WHAT IS THE MEMBERSHIP PORTAL?



## AMATEURISM-ONLY CERTIFICATION ACCOUNT

- » January, Convention 2022: Division III passed legislative proposal 2022-2.
  - Requires an amateurismonly certification for international studentathletes initially enrolling on or after Aug. 1, 2023
- » April: <u>Welcome email</u> from Eligibility Center with instructions on creating an Eligibility Center account for your school.

#### 🔜 ELIGIBILITY CENTER

DIVISION III WELCOME April 2022

#### Dear Membership Contact,

As you may recall, during the 2022 NCAA Convention, the Division III membership passed legislative proposal 2022-2 requiring all <u>international</u> student-athletes planning to initially enroll at an NCAA Division III school on or after August 1, 2023, to have an amateurism certification completed by the NCAA Eligibility Center. On behalf of the EC staff, we are excited to be working with you and your recruits!

As with any new process, we know there will be questions. Rest assured that we are here to help you navigate the EC framework. Many of you partnered with us during two seasons of piloting this certification process for incoming Division III ice hockey student-athletes and the system we developed closely mirrors the structure in place for Divisions I and II certifications.

#### Below is a suggested checklist of logistical items to get the ball rolling:

#### Identify EC Partner Staff

Identify staff members who will be responsible for partnering with the EC. These individuals should have athletics compliance as a component of their role and may include senior-level athletics administrators as EC contacts as well.

#### 9

Review Education Column

As a foundational item, we would ask that staff members who will be responsible for working with the EC begin by reviewing the January 25, 2022, education column. Many of the most frequently asked questions are covered here.

#### **Contact Your NCAA Apps Admin**

Contact your school's NCAA Applications Administrator and request they add the Eligibility Center Membership Portal to the NCAA accounts of the individuals identified in Step 1. (*Campus Applications Administrators can be found here.*) The Membership Portal provides resources and information needed to assist prospective student-athletes as they go through the certification process.



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## **AMATEURISM-ONLY CERTIFICATION ACCOUNT**

» June: Regional Rules session, included overview on the policies, processes and requirements.



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Division III World of Compliance: Amateurism Certification - All Division III Members

REC WATCH ON DEMAND

Division III members will not want to miss this in-depth overview of the new Division III amateurism certification process for international student-athletes.



Erika Klages Assistant Director of A... NCAA



Managing Director, Eligi.



Elizabeth Thompson Associate Director NCAA



Josh Wintin Associate Director - Cor... NCAA





# DID YOU MISS THE DIII REGIONAL RULES WEBINAR? Scan the QR Code Below



View a Recording of the Division III World of Compliance Webinar



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## **DIVISION III MEMBER EXPERIENCE**





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## WHAT IS THE **MEMBERSHIP PORTAL?**

- » Your go-to application for most of the activities related to NCAA Eligibility Center initial eligibility.
  - Includes information, policies and procedures, tutorials, publications, presentations and forms.





# WHO HAS ACCESS TO THE PORTAL?

- » Before your school gets access to the portal, it must have an established Eligibility Center account.
  - If your school has an account, the Eligibility Center Membership Portal tile will appear on your NCAA Applications landing page.
  - No tile? Contact your
     <u>NCAA applications</u>
     <u>administrator</u>.





# WHO HAS ACCESS TO THE PORTAL?

- » Your school's NCAA applications administrator can add your name to the list of staff (school's Eligibility Center contacts list).
  - These individuals will interact with the Eligibility Center staff.
  - Eligibility Center staff can share student-specific information only with individuals on this list.
  - Level of access is established by applications administrator.



#### REALIGIBILITY CENTER

# USING THE MEMBERSHIP PORTAL



# **MEMBERSHIP PORTAL: LET'S LOG IN**

- » Got to ncaa.org.
- » Click on menu button, top-right corner.





# **MEMBERSHIP PORTAL: LET'S LOG IN**

- » Click on arrow at right of Membership option.
- » Click My Apps from dropdown options.

		<b>^</b>



## **MEMBERSHIP PORTAL: LET'S LOG IN**

- » Click on EC tile. » *No tile*? Reach
  - out to your <u>NCAA</u> <u>applications</u> <u>administrator</u>.

	NCAA	Ар	plicat	lio	ns	
	My Apps	Users	News	He	əlp	
Sort L	Name (A–Z)	Sort By	y Name (Z-	-A)	Recently l	Jsed
_	EC			_		_



# **MEMBERSHIP PORTAL HOMEPAGE**

» Where important announcements and updates are posted when needed.

Eligibility Center Member Institution Portal							
Home	IRL	Reports	Resources	Contact Us	Exit		
Welcome t	Welcome to EC Member Institution Portal!						
		A	nnouncements				
There are no posted announcements in this subject area at this time.							



# **MEMBERSHIP PORTAL HOMEPAGE**

» Exact number of tabs at the top of the page will depend on the access granted by your school, but typically your screen will include tabs for the topics shown below: IRL, Reports, Resources, Contact Us.

nome	IRL	Reports	Resources	Contact Us	Exit
					J
vercome	to EC Men		II FOILA!!		
		Δ	nnouncemente		
		-	intouncements		
There ar	e no post	ed announcen	nents in this sub	ject area at this tim	e.

## **Second Second S**

## IF YOUR NCAA APPLICATIONS DOESN'T INCLUDE THE EC TILE, WHAT'S THE CORRECT PROCESS?

- A. Contact the Eligibility Center Customer Service team.
- B. Request access from your school's NCAA applications administrator.
- C. Email your school's IT department.
- B. Request access from your school's NCAA applications administrator.



**Click the Q&A Button to Ask Your Questions** Our team is standing by live!



ELIGIBILITY CENTER

# **MEMBERSHIP PORTAL**

Activate student-athlete to IRL.



Monitor progress of specific student-athlete account.



Update sponsored sports list.



Access resources, information and support.



#### ELIGIBILITY CENTER



## ACTIVATING A STUDENT IRL Tab





NCAA, ELIGIBILITY CENTER

# ACTIVATE A STUDENT

## **Searching by Demographics**

- » IRL: Institutional request list.
  - Student-athletes must have an Eligibility Center Certification account to be seen in the system/added to an IRL.
- » Fill in your search criteria and click **Go Search**.

iome IRL Reports Resources Contact Us	5	Exit
IR	L Activation Search	
IRL Activation Search		
NCAA ID:	Date of Birth: (mm/dd/yyyy)   Image: Constraint of the second s	•
Country:     ALL       Sort By*     Last Name ~ ASC ~       Use Student's current High School in search	Search Limit 50 V	
Image: Constraint of the second se		▼



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# ACTIVATE A STUDENT

## **Searching by Demographics**

- » Check the box next to selected student's NCAA ID.
- » Click to activate (or deactivate).
  - Green indicates student-athletes is already activated.

Home IRL	Reports	Resources	Contact Us			
					Matching Reco	ords - 1 found
Student Details	s by Sport –					
Expand All Col	lapse All — S	elect All UnSe	lect All Search	Criteria Used E	xport Full Report to Excel	🗷 Export as P
					Footb	all
Sel NCAA ID	Last Name, First Name	Rec. Enroll Cycle Period	Trans- fer Acad RTP-F Stud- ent	Acad Cert Waiver Div I Div I	r Acad Cert Waiver Div II Div II	Amat Cert Div I
1909693510	mith, larter	2324 Fall 2023	No	Preliminary	Preliminary	Preliminary Reviewed
Cet PCA Detaile	DeActivate	Track Student(s)	Un-Track Stude	nt(s) Back to Sear	rch Flag student(s) as 1	Transfer Student



REALIGIBILITY CENTER

# **ACTIVATE A STUDENT**

## **Searching by High School**

» Search options include searching by high school.

	IRL Activation Search	
IRL Activation Search		
NCAA ID:	Date of Birth: (mm/dd/yyyy)	<b>^</b>
First Name (begins with):	Last Name (begins with):	
City:		
Country: ALL	Eliaibility Center Member Institu	tion Portal
Sort By*		
Use Student's current High School in	NC44	
	High School Selection	
	City State ALL	~
	High School Name	
	Get Close	



ELIGIBILITY CENTER

# **ACTIVATE A STUDENT**

## **Searching by High School: Sample Student**

#### » Enter Ayres Prep in High School Name field, then click Get.

	IRL Activation Search
IRL Activation Search	
NCAA ID:	Date of Birth: (mm/dd/yyyy)
First Name (begins with):	Last Name (begins with):
City:	
Country: ALL	Eligibility Center Member Institution Portal
Sort By <sup>*</sup> Last Name → AS	
Use Student's current High School in :	NC44
	- High School Selection
	City State ALL 🗸
	High School Name
	Cet Close
1.00	



RCAR ELIGIBILITY CENTER

# **ACTIVATE A STUDENT**

## Searching by High School: Sample Student

- » Search results are provided for all students from that high school who currently have a Certification account with the Eligibility Center.
- » Locate the student, check the box next to selected student's NCAA ID, then click to activate to your IRL.



## **DEACTIVATE A STUDENT**

Home	IRL	Repo	ts Resourc	ces Contact Us	
					IRL De-Activation Search
-IRL De	Activat	ion Sear	ch ———		
NCAA II First Na	D: [ ime: [			Date of Birth:	
City:				State:	All  Country: All
To selec	t multir	ole sports,	you need to ho Baseball Men's Basketba Men's Cross Co Football Men's Golf Men's Soccer Men's Swimming Men's Tranis Men's Track Men's Wrestling	old down the control Il untry g and Diving	key (Ctrl) for each selected item after the first one.  Select Sport  Select All  Unselect All  Select All Men's sports  Select All Women's sports
Recruitr	ment Cy	′cle <sup>®</sup>	2223 PSA's enr	olling 22/23 Acad. Yr 🥆	✓
Search	Limit		50 🗸		
Go Search	Rese	t			
					© 20



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# **ACTIVATE A STUDENT**

## **Student Not Found**

» Student only has a free Profile Page account:

- Contact student and ask them to transition their account from a Profile Page account to an Amateurism-Only Certification account.
  - > \$70 fee.
- » Student doesn't have an Eligibility Center account:
  - Contact student and ask them to create an Amateurism-Only Certification account.



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# **ACTIVATE A STUDENT**

## **Student Not Found**

- » Student information is incorrect, or they do not have their high school(s) listed correctly in their **Eligibility Center account:** 
  - Try searching by another method: Sport or NCAA ID, for example.
- » Still can't locate student? Member schools contact the Eligibility Center Customer Service team:

NCAA	Ligibi	ity center			, F
Home	IRL	Reports	Resource	Contact Us	Exit
Welcome t Please Clic	to EC Mer ck here to	nber Institutio subscribe to t	n Portal! the Eligibility Cer	nter Newsletter	
		A	nnouncements	3	
There ar	e no post	ed announcen	nents in this sub	ject area at this time.	



## I'VE SEARCHED AND CANNOT FIND A STUDENT-ATHLETE. WHAT DO I DO?

- A. Contact the student-athlete.
- B. Contact the high school they are attending.
- C. Contact the Eligibility Center Customer Service team.
- D. Any of the above.

C. Contact the Eligibility Center Customer Service team.



**Click the Q&A Button to Ask Your Questions** Our team is standing by live!



REALIGIBILITY CENTER

# **MEMBERSHIP PORTAL**

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REALIGIBILITY CENTER



# MONITORING **STUDENT-ATHLETE ACCOUNTS**

#### **Reports Tab**





Search Student Details

- » Demographics.
- » Sport.
- » Specific details.

Search Student Details							
arch Student Detai	s						
CAA ID:	Date of Birth:						
rst Name:	Last Name:						
ty:	State: All	✓ Country: All					
select multiple sports	s, you need to hold down the control key (	Ctrl) for each selected item after the first one.					
	Baseball	- Select Sport					
	Men's Cross Country						
art	Football						
ort	Men's Golf	O Select All Men's sports					
	Men's Soccer Mon's Swimming and Diving	O Select All Women's sports					
	Men's Tennis	· · ·					
cruitment Cycle <sup>*</sup>	2324 PSA's enrolling 23/24 Acad. Vr 💙						
arch Limit	50 V						
Search Criteria —							
PSA has requested fir	al amateurism certification?	Ves No Don't use in Search					
EC has received all H	5 transcript?	Vas No Don't use in Search					
EC has received Final	HS transcript/Proof of Graduation (POG)?						
EC has received Test	Scores?	Ves No Don't use in Search					
PSA is a Final DI Oua	lifier?	○ Yes ○ No ● Don't use in Search					
PSA has Final DI Ama	teurism Eligibility?	O Yes O No O Don't use in Search					
PSA is a Final DII Qua	alifier?	○ Yes ○ No ● Don't use in Search					
PSA has Final DII Am	ateurism Eligibility?	○ Yes ○ No ● Don't use in Search					
PSA has signed an NL	I?	○ Yes ○ No					
PSA has Fee Issue?		○ Yes ○ No ● Don't use in Search					
PSA is a Transfer Stu	lent?	○ Yes ○ No					
PSA is a DI Early Aca	demic Qualifier?	○ Yes ○ No					
PSA is a DII Early Aca	ademic Qualifier?	○ Yes ○ No					



## **Search Student Details**

- » Default is current recruitment cycle.
- » Each new cycle begins May 1 annually.

	Marcia Tangia	
Recruitment Cycle <sup>*</sup>	2324 PSA's enrolling 23/24 Acad. Yr 🗸	
Search Limit	50 ~	
Search Criteria		



Search Student Details: Sample Student

- » Enter Account in Last Name field.
- » Click Go
   Search
   (bottom lefthand corner).

	Search St	udent Details		
Search Student Details				
	Date of Birthy			
irst Name:	Last Name:			
ity:	State: All	Country: All		
o select multiple sport	s, you need to hold down the control key ( Baseball	Ctrl) for each selected item after the first one.		
Sport	Men's Basketball Men's Cross Country Football Men's Golf	Select Sport		
Men's Goir Men's Soccer Men's Swimming and Diving Men's Tennis		Select All Men's sports     Select All Women's sports		
lecruitment Cycle <sup>*</sup>	2324 PSA's enrolling 23/24 Acad. Yr ∨			
Search Limit	50 🗸			
-Search Criteria —				
PSA has requested fi	nal amateurism certification?	🔾 Yes 🗌 No 💿 Don't use in Search		
EC has received all H	S transcript?	🔾 Yes 🗌 No 💿 Don't use in Search		
EC has received Fina	HS transcript/Proof of Graduation (POG)?	🔾 Yes 🗌 No 💿 Don't use in Search		
EC has received Test	Scores?	🔾 Yes 🗌 No 💿 Don't use in Search		
PSA is a Final DI Qua	lifier?	🔿 Yes 🛛 No 💿 Don't use in Search		
PSA has Final DI Am	ateurism Eligibility?	🔾 Yes 🛛 No 💿 Don't use in Search		
PSA is a Final DII Qu	alifier?	🔾 Yes 🗌 No 💿 Don't use in Search		
PSA has Final DII Am	ateurism Eligibility?	🔾 Yes 🛛 No 💿 Don't use in Search		
PSA has signed an N	LI?	🔾 Yes 🗌 No 💿 Don't use in Search		
PSA has Fee Issue?		🔿 Yes 🔿 No 💿 Don't use in Search		
PSA is a Transfer Stu	dent?	🔿 Yes 🛛 No 💿 Don't use in Search		
PSA is a DI Early Aca	demic Qualifier?	○ Yes ○ No		
loca in a pre surfue as	ademic Qualifier?	🔿 Yes 🔿 No 💿 Don't use in Search		
PSA is an Internation	Student?			



### **Search Student Details**

» Review student details, including certification status.

				Matching F	Records - 1 found						
Student Details by	Sport					-					
Expand All Collaps	e All Select All UnSelect	All Search Criteria	Used Expo	ort Full Report to E	ixcel 🗷 Export as PDF	7-					
				Fo	otba			Final			
Sel NCAA ID Las	t Name, Rec. Enroll fer	Acad RTP-F Acad Cert	Waiver	Acad Cert Wa	iver Amat Cert	Amat Cert F	Req. Final Test All HS	Trans AC	T SAT comp Sign	GPA GPA	Fee Iss-
- 1000603510 5m	ent	Drolimina		Bralimianay	Desliminary	Decliminant A	Not Poo Not Pood	Recd	ed	2 222 2 222	Na
Ca	ter 2225 FALL 2022 NO	Preiminar	, ,	Prenninary	Reviewed	Reviewed	Recd	NOT RECU INA		2,000 2,000	
											~
PSA Details DeA	tivate Track Student(s)	Un-Track Student(s) B	ack to Search	Flag student(s	) as Transfer Student(s)	Un-flag st	udent(s) as Transfer S	udent/ Se	lect All Clear S	election Inver	t Selection
-											
-											
					Final				_	_	_
	Amat Cast	Reg Einst	Test	All HS	Final	457		NLI	6.94	CD4	-
mat Cert	Amat Cert	Req. Final	Test Score	All HS Trans	Final Trans	ACT	SAT come	NLI Sian-	GPA	GPA	
nat Cert v I	Amat Cert Div II	Req. Final Amat Cert	Test Score	All HS Trans	Final Trans /POG	ACT Sum	SAT comp	NLI Sign-	GPA Div I	GPA Div II	Fee Is
- nat Cert v I	Amat Cert Div II	Req. Final Amat Cert	Test Score Recd	All HS Trans Recd	Final Trans /POG Recd	ACT Sum	SAT comp	NLI Sign- ed	GPA Div I	GPA Div II	 Fee Is ue
nat Cert v I	Amat Cert Div II	Reg. Final Amat Cert	Test Score Recd	All HS Trans Recd	Final Trans /POG Recd	ACT Sum	SAT comp	NLI Sign- ed	GPA Div I	GPA Div II	Fee Is ue
nat Cert v I eliminary	Amat Cert Div II Preliminary	Req. Final Amat Cert Not Req.	Test Score Recd Not	All HS Trans Recd Recd	Final Trans /POG Recd Not Recd	ACT Sum NA	SAT comp NA	NLI Sign- ed No	GPA Div I 2.333	GPA Div II 2.333	Fee Is ue No
nat Cert v I eliminary eviewed	Amat Cert Div II Preliminary Reviewed	Reg. Final Amat Cert Not Reg.	Test Score Recd Not Recd	All HS Trans Recd Recd	Final Trans /POG Recd Not Recd	ACT Sum NA	SAT comp NA	NLI Sign- ed No	GPA Div I 2.333	GPA Div II 2.333	Fee Is ue No
nat Cert r I eliminary viewed	Amat Cert Div II Preliminary Reviewed	Reg. Final Amat Cert Not Reg.	Test Score Recd Not Recd	All HS Trans Recd Recd	Final Trans /POG Recd Not Recd	ACT Sum NA	SAT comp NA	NLI Sign- ed No	GPA Div I 2.333	GPA Div II 2.333	Fee Is ue No



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## **MONITORING STUDENT ACCOUNTS Track Students**

» To check test scores, transcripts, academic and amateur statuses, click Get PSA Details.





## **Track Students**

Select students you want to follow and click Track Students.
 Selected students' NCAA ID will turn green.





## **Additional Reports**

» Select the Additional Reports tab, under Reports.





## **Additional Reports**

- » You may choose from the following:
  - a. No Core-Course List Report.
  - b. Open Tasks Report Action Required.
  - c. Open Tasks Report All.
  - d. Student Email Report.





## MONITORING STUDENT ACCOUNTS Additional Reports

Home IRL Reports Resourc	es Contact Us					
Reports Search						
Reports Search						
Recruitment Cycle <sup>*</sup> 2324 PSA's en	rolling 23/24 Acad. Yr 🗸					
Select Reports:* Select All UnSele	act All	Reports				
□ No CCL Report □ Open Tasks Rep	ort - Action Required					
		Report for 2324 recruitm				
Get Reports						
		Export as Excel 🖾 Export as PDF 🎏				
No CCL Report     Open Tasks Rep      Get Reports	ort - Action Required	Report for 2324 recrui				



## WHAT IS THE DEFAULT RECRUITMENT CYCLE IN THE SYSTEM ON THE STUDENT DETAILS REPORT ON JUNE 1, 2023?

- A. 2022-2023.
- B. 2023-2024.
- C. 2024-2025.
- D. None of the above.
- B. 2023-2024. The cycle changes May 1 annually.



**Click the Q&A Button to Ask Your Questions** Our team is standing by live!

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L			
	Recruitment Cyc	cle <sup>*</sup> v	
l	Search Limit	50 🗸	
	Search Crite	eria	



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# **MEMBERSHIP PORTAL**

Activate student-athlete to IRL.



Monitor progress of student-athlete account.



Update sponsored sports list.



Access resources, information and support.



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## **UPDATING YOUR SPONSORED SPORTS LIST IRL** Tab





# **UPDATE SPONSORED SPORTS LIST**

#### **Sport Activation and Inactivation Screen**

» Your school's currently selected sports will appear on the left side of the screen.

	Sport Activation and Inactivation					
oort Activat	ion and Inactivation					
Sport Code	Sport Description	Gender		Sport Code	Sport Description	
MBA	Baseball	М	De-Activate	MAR	Men's Archery	Add Sport
MBB	Men's Basketball	М	De-Activate	MBO	Men's Bowling	Add Sport
MCC	Men's Cross Country	м	De-Activate	MCR	Men's Rowing	Add Sport
MFB	Football	М	De-Activate	MFE	Men's Fencing	Add Sport
MGO	Men's Golf	М	De-Activate	MGY	Men's Gymnastics	Add Sport
MSO	Men's Soccer	М	De-Activate	MIH	Men's Ice Hockey	Add Sport
MSW	Men's Swimming and Diving	м	De-Activate	MLA	Men's Lacrosse	Add Sport
MTE	Men's Tennis	М	De-Activate	MRI	Men's Rifle	Add Sport
МТК	Men's Track	М	De-Activate	MSK	Men's Skiing	Add Sport



# **UPDATE SPONSORED SPORTS LIST**

#### **Sport Activation and Inactivation Screen**

- 1. To deactivate one or more of those sports, click the "De-Activate" link that corresponds with the sport.
- 2. The deactivated/nonsponsored sports are listed to the right and can be added by clicking the "Add Sport" link next to the sport.

	Sport Activation and Inactivation					
Sport Activat	ion and Inactivation——					
Sport Code	Sport Description	Gender		Sport Code	Sport Description	
MBA	Baseball	м	De-Activate	MAR	Men's Archery	Add Sport
MBB	Men's Basketball	м	De-Activate	MBO	Men's Bowling	Add Sport
MCC	Men's Cross Country	м	De-Activate	MCR	Men's Rowing	Add Sport
MFB	Football	м	De-Activate	MFE	Men's Fencing	Add Sport
MGO	Men's Golf	м	De-Activate	MGY	Men's Gymnastics	Add Sport
MCO	Manla Cassar		De Artivete	A ATL I	Manda Tas Haalisii	Add Creat



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# **MEMBERSHIP PORTAL**

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## RESOURCES, INFORMATION AND SUPPORT Resources Tab





## **RESOURCES, INFORMATION AND SUPPORTS**

» Select Resource Links from the Resources tab.





## **RESOURCES, INFORMATION AND SUPPORTS**

### **Resources Links**

- » Instructional and educational materials.
- » Links to the latest educational opportunities offered by the Eligibility Center.

Select School	Reports	Resource Links	NLI	Links Administration		
Academic Cer	tification - Ir	nternational —	Initial-Eligibility Waivers —			
<ul> <li>Guide to International Academic Standards for Athletics Eligibility</li> <li>Best Practices for International Prospective Student-Athletes</li> <li>International Best Practices - NAAC 2018</li> <li>International Student-Athlete FAQs</li> <li>ISRC Advisory Opinion Form</li> <li>ISRC Committee Reports and Information</li> <li>Questions to Ask When Recruiting International Student-Athletes - For Coaches</li> <li>Regional Rules 2019 EC Presentation -</li> </ul>			<ul> <li>Initia</li> <li>Waiv</li> <li>Divis</li> <li>Divis</li> <li>Policia</li> <li>Educia</li> <li>Advia</li> <li>Divis</li> <li>Auto</li> <li>Slidia</li> <li>SAT</li> </ul>	al-Eligibility Waiver Directive rer Submission Best Practice sion I Data Tool - Predicted C sion II Data Tool - Predicted tes and Procedures cational Ladder and Mitigatio sement Process Plan Instruc sion I Partial Approvals FAQs matic Waivers Overview ng Scale Conversion Table Concordance Procedures	s GPA GPA n Timeline Forn tions	
International 8 Tips for Recruit	Amateurism	nal Student-	PSA	Review		
Athletes - For ( Task Language International I	Compliance Of Resource nitial-Eligibility	ficers / Flyer	► PSA ► PSA ► SRR	Review Trigger List Review FAQs C Policies and Procedures		
<ul> <li>International C</li> <li>Determining E</li> </ul>	Certification Floor	ow Chart of Graduation -	Outr	each Publications		
<ul> <li>Determining La United Kingdor</li> <li>2019-2020 Pro Academic Certi</li> <li>International C FAQs</li> </ul>	ermining Expected Date of Graduation - ed Kingdom 9-2020 Procedural Updates for International demic Certifications rnational Certification Old Model/New Model s		> Guid > Initi > Initi > Guid > Guid	e for the NCAA Compliance al-Eligibility Flyer, Domestic al-Eligibility Flyer, Internatio e for the College-Bound Stu e to International Academic	Administrator nal dent-Athlete Standards for	
Amateurism C	ertification		Athle Divis	etics Eligibility sion I Academic Requiremen	ts Flver	
<ul> <li>&gt; 2022-23 DI Co Guideline</li> <li>&gt; 2022-23 DII S Guidelines</li> <li>&gt; Amateurism Co Program</li> <li>&gt; Amateurism Do</li> </ul>	22-23 DI Council-Approved Review Process Ideline 22-23 DII Streamlined Review Process Idelines nateurism Certification Urgent Request ogram nateurism Decision Inquiry Membership			<ul> <li>Division II Academic Requirements Flyer</li> <li>Two-Year Transfer Guide</li> <li>Four-Year Transfer Best Practices Flyer</li> </ul>		
<ul> <li>Amateurism In</li> </ul>	consistency F	orm				
Amatourism G	raduation Date	Disclaimer				



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## **RESOURCES, INFORMATION AND SUPPORTS**

## **Update Your School's Contacts**

» Also available on the Resources tab.

IRL	Reports	Resources	Contact	Us	
o EC Men	nber Institutio	Resource Link	S		
Welcome to Le Member Institutio			Contacts		
		Request Carti	lication		
	A	Upload Docum	ients		
There are no posted announcements in this subject area at this time.					
	IRL o EC Men	IRL Reports o EC Member Institutio A e no posted announcem	IRL       Reports       Resources         o EC Member Institutio       Kesource Link         View/Update       Dequest Cortif         A       Upload Documents         e no posted announcements in this subject	IRL       Reports       Resources       Contact         o EC Member Institutio       Resource LINKS       View/Update Contacts         View/Update Contacts       Dequest Cortification         A       Upload Documents         e no posted announcements in this subject area at formation	



# **UPDATE YOUR SCHOOL'S CONTACTS**

- 1. Select the View/Update Contacts tab, under Resources.
- 2. To edit or delete a contact, simply click the preferred option (Edit or Delete, as shown at left), located just below the specific contact.
- 3. Then type in the field to update the contact information.
- 4. To add a new contact to an empty MI contact field, click Edit and type in the new contact's information.

MI Contact# - 1	MI Contact# - 2	
irst Name:	First Name:	
.ast Name:	Last Name:	
Title:	Title:	
Email:	Email:	
Phone:	Phone:	



## UPLOAD YOUR SCHOOL'S CONTACTS Best Practices

- » The first and second contact should list those who interact the most with the Eligibility Center.
- » Each NCAA member school can have up to 10 contacts. The first two contacts automatically receive the Eligibility Center's newsletter.
- » Email address used should be a university/institutional (.edu) email address.
- » Review your school's contact list at the start of each semester, or when changes occur.



ELIGIBILITY CENTER

## **RESOURCES, INFORMATION AND SUPPORTS**

## **Upload Documents**

» Select Upload Documents on the Resources tab.

Home	IRL	Reports	Resources	Contact	Us
Welcome t	o EC Men	nber Institutio	Resource Link	S	
			View/Update	Contacts	
			Request Certif	ication	
		A	Upload Docum	nents	
There ar	e no post	ed announcem	ients in this subj	ect area at	tins time.



# **UPLOAD DOCUMENTS**

- 1. Use the search criteria to find the student-athlete's account for whom you need to upload a document.
- 2. Examples of documents you may need to upload include:
  - a. Matriculation letters.
  - b. Academic Record Submission Forms.

Home IRL	Report	s Resources	Contact Us			
		Resource Link	s		Search Stud	ent to Upload Document
Search Stude	ent to Uploa	ad [ View/Update	Contacts			
NCAA ID:		Request Certi	fication	Date of Birth:		
First Name:		Upload Docum	nents	Last Name:		
City:				State:	All	~
To select mult	iple sports, y	vou need to hold do Baseball Men's Basketball Men's Cross Country Football Men's Golf Men's Soccor Men's Swimming and Men's Tennis Men's Track Men's Wrestling	Diving	key (Ctrl) for each select Select Sport Select All Unselect All Select All M Select All M	cted item after the II Men's sports Nomen's sports	first one.



## CONTACTING CUSTOMER SERVICE Contact Us

#### » Click Contact Us for the inquiry submission form.

Eligibility Center Member Institution Portal	
NCAA	Contact Us
Home         IRL         Reports         Resource         Contact Us           Welcome to EC Member Institution Portal!	To ask a question, report a problem or provide a suggestion, please submit the following information. We will make every effort to respond in three business days. For urgent issues, contact customer service at 877-544-2950.
Announcements There are no posted announcements in this subject area at this time.	Your First Name: * Your Last Name: * Your Last Name: * Your Email: * Request Type: * Notes:* (Limit of 2500 characters.) You have entered 0 characters. You have 2500 characters rem
» Click Submit Request after entering data.	
» Allow three business days for a response.	Submit Request



# MEMBERSHIP PORTAL QUICK START GUIDE Scan the QR Code Below



View the Membership Portal Quick Start Guide



# SOCIAL MEDIA Follow the NCAA Eligibility Center







Membership Portal Quick Start Guide

## THANK YOU FOR JOINING! Contact the Eligibility Center

- » Membership support line.
  - o **877-544-2950**.
    - > Monday-Friday.
    - > 8:30 a.m. to 5:30 p.m. Eastern time.
- » Account inquiries:
  - NCAA membership only:
    - > <u>ecinfo@ncaa.org</u>.
  - $\circ$  International student-athletes:
    - > <u>ec-international@ncaa.org</u>.









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#### **CONTACT THE NCAA ELIGIBILITY CENTER**

Membership support line: 877-544-2950 Monday-Friday · 8:30 a.m. to 5:30 p.m. Eastern time



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