



ELIGIBILITY CENTER

CONTACT INFORMATION

High Schools

CUSTOMER	CALL TYPE	SUPPORT LINE	HOURS OF OPERATION (EASTERN TIME)
High School Accounts (PIN Required)	High School Accounts	877-622-2321	8:30 a.m.-5 p.m.
Domestic Prospective Student-Athletes, Families and General Public	Initial-Eligibility/Eligibility Center Accounts for U.S. and Canadian (except Quebec) Students	877-262-1492	9 a.m.-5 p.m.
Domestic Prospective Student-Athletes, Families and General Public	Legislative Questions	317-917-6008	10 a.m.-5 p.m.
International Prospective Student-Athletes, Families and General Public	Initial-Eligibility/Eligibility Center Accounts for International (including Quebec) Students	on.ncaa.com/IntlContact	
All Customers	NLI Questions	317-223-0706	8:30 a.m.-5 p.m.
All Customers	General NCAA Questions	317-917-6222 (Switchboard)	8:30 a.m.-5 p.m.

Eligibility Center Website

eligibilitycenter.org

Certification Processing

NCAA Eligibility Center
Certification Processing
P.O. Box 7110
Indianapolis, IN 46207-7110

Overnight Delivery

NCAA Eligibility Center
Certification Processing
1802 Alonzo Watford Sr. Drive
Indianapolis, IN 46202

Note: Uploading transcripts via the [High School Portal](#) is the fastest, most efficient way to submit.